

# Merchant Onboarding

April 2021

autobooks

## **From Enrollment to Invoicing** in Minutes

We've made it easy for any small businesses to enroll in Autobooks and send an invoice in a matter of minutes. In the following pages, we will take you through a typical merchant onboarding experience — from enrolling into Autobooks for the first time to sending their first invoice.



## Send a professional invoice right to your customer's inbox

Create and send a great-looking invoice in minutes. Delight your customers with easy online payment options. You'll be able to see who paid their invoice, and who is past due.

I accept the terms and conditions

Create and send your first invoice



## Invoicing Landing Page

After clicking Send Invoices from the left navigation pane for the first time, the user is presented with this initial welcome screen. They must accept the terms and conditions before continuing.





Please confirm the Primary Busine	
Provide the information of the majority own responsibility to control, manage, or direct	
_ First Name *	Last Name *
Stephanie	Green
Email *	Phone *
stephanie@greenbelle.com	555-567-5678
Date of Birth *	Title *
01/02/1993	CEO
SSN *	
XXX-XX-6789	O Edit
What is the Primary Owner's home Home address should not be a P.O. Box. Home Address 1 * 7970 UNIVERSITY AVE NE	address?

## **Primary Information**

After the user provides all of the relevant information in the Sign up screen, and clicks Next, a call is made to the core banking system. This personal information is supplemented with information collected from the core or Digital Banking system.



Company Formation Year *	Business Structure *
2013	Sole Proprietorship
Which industry does your busines	ss serve?
Industry *	1
Administrative and Support and 💌	
Industry Code *	1
Landscaping Services 🔹	
What is the largest single paymer	nt you expect to receive? vner, or an individual with significan t this entity.

## **Business Information**

Additional business information is collected in the second step. Some of it may be pre-populated with information received from the core or digital banking system. This information is then passed on to our merchant providers (in a series of APIs) for compliance and underwriting reasons (i.e., to ensure that the business in question is indeed legitimate, and that it does not pose any security threats, as deemed by OFAC). In some rare cases, Autobooks may involve the FI for additional guidance.

Note: Many businesses are approved within several minutes, and can immediately begin invoicing/accepting payments; most businesses can expect to be approved within thirty minutes. In almost all cases, businesses will be approved that same day.



	Business information
Please provide the a	dditional information below.
Company Formation Year *	Business Structure *
2013	LLC
Are there any additio	onal owners
We need to know about ov	wners that have 25% or more ownership.
No, there are no	o other owners of 25% or more ownership
Yes, there are o	other owners of 25% or more ownership
-	your business serve?
Industry *	
Administrative and Su	
-	upport and 💌

responsibility to control, manage, or direct this entity.

**Business Information - LLC** 

This screen is identical to the last; however, notice that here the user has selected LLC as the Business Structure. If this is the case, the user must provide additional information regarding ownership.



Greer	Belle Lawn Care					
88	Dashboard					
	Invoices					
	Payment Form					
\$	Pay Bills			_		Invoice
ı.	Accounting	Congrats! Your account		en Belle Lawn Care		
=	Reports	now live 🎉		555-1234 Ianio <u>®greenbelle.co</u> m		
鐐	Settings	Now, let's set up your first invoice so you get paid directly into your business checl				-
0	Need Help?	account.				—
€	Logout	First, you'll add your customer's info and a descripti of the product or service you're billing for.	on			
		Then, you'll have a chance to review your invoice be you hit send.	fore	-		
		you me send.		ink you! Garfield Rd		_
				ми 48603-9610		
					Add n	ny first custe

## Congrats Message

If the user is approved, they will be presented with this congratulatory screen. To begin a guided tour of the invoicing process, they can click Add my first customer at bottom.



Greer	n Belle Lawn Care	Add billable items >
88	Dashboard	
	Invoices	Step 1/3: Add your customer's info
	Payment Form	
\$	Pay Bills	Tell Autobooks who you want to send this invoice to
IIı	Accounting	
=	Reports	Will you send this invoice to a company (i.e. Jan's Dry Cleaning Service) or an individual (i.e. Jan Smith)?   O Company   Individual
袋	Settings	
?	Need Help?	Morgan *
€	Logout	Childs *
		Childs ^
		M.childs@aol.con*
		Invoice due date* 04/04/2021

## Create an Invoice Step 1: Customer Info

In this first step of the guided tour, the user is prompted to provide some basic payee information. After clicking the Add billable items button, the user is taken to step 2.

Greer	Belle Lawn Care	< Previous	• • •	Save and review invoice >
88	Dashboard			
	Invoices	Ste	ep 2/3: Add the products or services you're billi	ng for
	Payment Form			
\$	Pay Bills	Now, tell us what you're invoicing	for	
II.	Accounting			
=	Reports	Landscaping Basic Maintenance		Subtotal 0.00 \$350.00
礅	Settings			
?	Need Help?	We mowed, trimmed the hedges	, and <del>di</del> d all of the edging.	
€	Logout			
		Add another		Total cost: \$350.00

## Create an Invoice Step 2: Add Product

In this second step of the guided tour, the user is prompted to provide some additional information regarding the specific items billed. After clicking the Save and review invoice button, the user is taken to the final step.

Green Belle Lawn Care	Previous	٥	• •		Looks good, send invoid
Dashboard					
Invoices		Step 3/3: Review	and send your i	nvoice	
Payment Form					
S Pay Bills		Please review your invoice. If you need	to make any changes,	return to the previous step	S
IL Accounting				Invoice	
Reports				invoice	
ស្ត្រី Settings		\$12.00 Balance due Due			
Need Help?		08/14/2019 Due date		Pay online	
⇒ Logout		Green Bell Lawn Care		Invoice 913536	
		817-555-1234 stephanie@greenbelle.com		Account 17414	
		Customer 4G Hospitality LLC	Created date 08/13/2019	Due date 08/14/2019	
		Product/Service	QTY Un	ift price Amount	
		Basic landscaping package <sup>Description</sup> We mowed, trimmed hedges, and did all of the edging.	1 \$3	350.00 \$350.00	
				Total: \$350.00	
		Thank you!			

## Create an Invoice Step 3: Review and Send

In this final step of the guided tour, the user is presented with the populated invoice, for review. If it is accurate, the user can send out their first invoice by clicking the button in the top right corner.

Gree	n Belle Lawn Care	Invoices					
88	Dashboard	Invoices Estim	aates Customers	Payments	Products/Serv	ices Invoice Set	tings
	Invoicing						
	Payment Form		+ New invoice				
\$	Pay Bills	Search criteria	~				
ı.	Accounting	Name	Status	Invoice #	Due date	Total amount	Balance due
=	Reports	1099-MEI	Past due	13567	8/30/2018	\$150.00	\$65.00
磙	Settings	ABC Co	Past due	12678634	6/28/2018 😏	\$150.00	\$65.00
?	Need Help?	Comcast Cable	Cancelled	27931	3/30/2018	\$150.00	\$65.00
€	Log Out	COMCAST	Paid	1212	4/30/2018	\$150.00	\$65.00
		AAA Vendor	Paid	323552	4/28/2018	\$150.00	\$65.00
		Apple Inc.	Active	235235	4/20/2018 😏	\$150.00	\$65.00
		1099-MEI	Active	235352	4/19/2019 😏	\$150.00	\$65.00
		ABC Co	Paid	546545	4/4/2018	\$150.00	\$65.00

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## Invoices

This is the standard Invoicing screen, and shows the various options for managing invoices, creating estimates, managing customers, and so on. A new invoice can be created from this screen by clicking the New invoice button at the top.